

TSA Workplace Violence Prevention Program Office of Law Enforcement/Federal Air Marshal Service

The Transportation Security Administration's Workplace Violence Prevention Program is dedicated to the prevention and mitigation of any incident of workplace violence. Training is provided to identify, avoid, and report potential incidents of workplace violence. Training also focuses on identifying, assessing, and managing individuals who pose the risk of violence in the workplace. Employees should immediately report threats of violence, violent incidents or similar inappropriate conduct made by TSA employees or third parties to their supervisors, local Workplace Violence Prevention coordinators or TSA management.

Contact

Email: violenceprevention.tsa@tsa.dhs.gov

Prevention and Elimination of Sexual Harassment in the Workplace Program OHC Employee Relations Program Division

TSA is committed to maintaining a work environment free from sexual harassment, where employees maintain the public trust and are held to high standards of honesty, integrity, impartiality, and conduct. Sexual harassment of, or by any TSA employee in any form, is not acceptable and will not be tolerated. Report any instance of alleged sexual harassment to your first line supervisor or to another supervisor or manager. Alternatively, report this matter to the TSA Civil Rights Division, the Local Sexual Harassment Point of Contact or the Sexual Harassment Prevention Coordinator, field or headquarters counsel or the Office of the Ombudsman.

Contact

Phone: 571-227-1340

OHC National Resolution Center

The TSA National Resolution Center administers the unitary dispute resolution system to include the TSA grievance process and non-EEO alternative dispute resolution programs such as non-EEO mediation, facilitation, and conflict management coaching. Contact the center to file a grievance:

Contact

Phone: 571-227-5097

Email: ResolutionCenter@tsa.dhs.gov

An employee who files a grievance shall not be subject to restraint, coercion, discrimination, or reprisal as a result of, or in connection with, having filed the grievance. For more information about the grievance process and non-EEO alternative dispute resolution programs, visit the National Resolution Center link under the Human Capital page on iShare.



Know Your Rights and Responsibilities



Transportation Security
Administration
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Transportation Security Administration employees are dedicated to keeping the nation's transportation systems secure for the traveling public. TSA cannot succeed without its professional, highly talented, fully engaged, and respected workforce. TSA promotes a work environment that is transparent and focused on diversity and inclusion. All employees are held to the highest standards of integrity and accountability, and TSA is committed to maintaining an environment that is free from unlawful discrimination and other improper conduct.

There are many services available for current TSA employees to address improper conduct in the workplace. Employees may direct their concerns to any of the listed offices relating to discrimination; harassment; workplace violence; veterans' protections; fraud, waste and abuse; prohibited personnel activities; whistleblower protections; and political activities.

For more information, visit the TSA iShare page and select the KYRR icon under "My Favorites"

SERVICES

Civil Rights Division (CRD)

The TSA Civil Rights Division processes allegations of unlawful discrimination and harassment in accordance with applicable federal laws. Federal employees must seek Equal Employment Opportunity (EEO) counseling within **45 days** of the agency's alleged act of discrimination or the effective date of the personnel action.

Your rights against discrimination in employment:

Equal Employment Opportunity laws protect federal workers and job applicants from discrimination and reprisal for claiming discrimination based upon:

- [Title VII of the Civil Rights Act](#) - race, color, religion, sex or national origin in hiring and employment practices
- [Equal Pay Act](#) - gender for paying unequal wages for equal work under equal circumstances in the same workplace
- [Age Discrimination in Employment Act](#) - age over 40 years
- [Rehabilitation Act](#) - disability of qualified workers or failure to provide a reasonable accommodation
- [Genetic Information Nondiscrimination Act](#) - genetic information, either from the person's own genetic tests or those of family members

Contact In Person: 701 S. 12th Street, West Building, 3rd Floor
Phone: 877-EE0-4TSA or 800-877-8339
eFile: <https://www.tsa.gov/EEOcomplaint>
Email: TSA.CivilRights@tsa.dhs.gov

Ombudsman Division

The Ombudsman Division provides confidential, independent, impartial, and informal problem-resolution services to the public, TSA employees and stakeholders. The division promotes fair and equitable treatment in matters involving TSA. The office assists in many ways including explaining policies and procedures, coaching individuals on how to constructively deal with problems, facilitating dialogue and mediating disputes.

Contact

Phone: 877-266-2837

Email: tsa.ombudsman@dhs.gov

TSA Office of Inspection (OOI)

The Office of Inspection conducts criminal and administrative investigations of employees who are alleged to have committed misconduct. The office conducts criminal investigations of entities and persons regulated by TSA as well as identifies and tests vulnerabilities in passenger, baggage, and cargo operations among other responsibilities.

Contact

Phone: 571-227-1800

Email: TSAInspectionHotline@dhs.gov

DHS Office of the Inspector General

The Department of Homeland Security Office of Inspector General is a resource for federal employees and the public to report allegations of employee corruption, civil rights and civil liberties abuses, program fraud and financial crimes, and miscellaneous criminal and non-criminal activity associated with waste, abuse or fraud affecting the programs and operations of the U.S. Department of Homeland Security.

Contact

Phone: 1-800-323-8603

Fax: 202-254-4297

U.S. Mail: DHS Office of Inspector General

Attention: Office of Investigations Hotline
245 Murray Drive SW
Building 410/Mail Stop 0305
Washington, DC 20528-0305

U.S. Office of Special Counsel

The U.S. Office of Special Counsel is an independent federal investigative and prosecutorial agency. OSC's basic authorities come from four federal statutes: the Civil Service Reform Act, the Whistleblower Protection Act, the Hatch Act, and the Uniformed Services Employment and Reemployment Rights Act. Its primary mission is to safeguard the merit system by protecting federal employees and applicants from prohibited personnel practices, especially reprisal for whistle-blowing.

Contact

Mail: 1730 M Street, NW, Suite 218, Washington, DC 20036

Phone: 1-800-877-8339 (TTY)

Fax: 202-254-3711

Online: E-File using OSC Form 12

Office of Professional Responsibility (OPR)

The Office of Professional Responsibility ensures timely, fair, and consistent discipline throughout the agency. The office directs adjudication of allegations of misconduct, decides appeals by transportation security officers of adverse actions and oversight of discipline imposed in the field.

Contact

Mail: 701 S. 12th Street, Arlington, VA 20598

Phone: 571-227-4500

Email: opr@tsa.dhs.gov

OPR Appellate Board

The Office of Professional Responsibility Appellate Board reviews and decides appeals submitted by transportation security officers of adverse actions: removals, suspensions of more than 14 days, indefinite suspensions, and involuntary demotions.

Contact

Phone: 571-227-4704

Email: opr@tsa.dhs.gov